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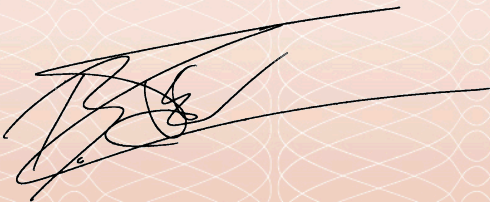
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This is to certify that  
**Ralf Kneuper**

Has achieved the  
**ITIL® Foundation Certificate**  
in IT Service Management

Effective from  
24 March 2015

Registration number  
5315925.20381543



drs. Bernd W.E. Taselaar  
Chief Executive Officer

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